

5th October 2010, Eastleigh



The Rectory Stoneham Park

Eastleigh, Hampshire SO50 9NW

Europacom is a UK based Communications Services Provider (CSP) delivering telecommunications and Internet services to business clientele based predominantly in the retail market sector. These business' customers are by their nature operational over extended business hours, every day of the year. Consequently, operational support services are business critical and are often the catalyst for a client selecting the CSP in question.

Europacom has called upon the services of LBITS and Lukasz Stachowiak personally, in assisting with a number of internal systems integration/coding requirements since 2007. The latest significant project involvement has been the development of its Intelligent Network Management System (INMS) and Smart Active Monitoring (SAM) platform, a leading edge approach to preventative network maintenance and rapid services remediation. LBITS particular skills in interpreting the business objectives and developing appropriate code accordingly, has been extraordinary helpful throughout this project cycle.

David Bongard,

Managing Director
Europacom Ltd